Becom Summit.

Program & practical info











4 Tracks



Reliability/Security



Sustainability

∰ International

Program.

- 09:00 Welcome & registration
- Opening by Greet Dekocker, Managing Director Becom
- 10:00 Opening keynote by Danny Devriendt: "From Abacus to Al-pocalypse"
- Parallel track session 1 11:15
 - 10 Mistakes your webshop can't afford to make (and how to avoid them) Alexis Hallemans, Nelissen Grade & Ilse Meyers, Becom
 - Panel discussion: Innovation in Payments A Few e-Commerce Observations Rik Coeckelbergs, The Banking Scene with VISA, EPI & Santander
 - Kringwinkel als partner van e-commerce: hoe dan?!? Barbara Thomas, Reloved
 - Case: Beyond borders: the power of going global Philippe Buysens, Kentucky Horsewear
- 12:00 Parallel track session 2
 - Click, hack, crash? Not on your webshop! Alexandre Pluvinage, Head of anti-froud detection and Fraud Expertise at ING
 - Case: The sweet taste of innovation Kelly Notterdam, E-commerce & Digital Manager at Neuhaus
 - A framework for sustainable criteria for e-commerce Greet Dekocker, Becom - Kristof Delhez, Comeos & Chiel Sterckx, Unizo
 - Case: From market to marketplace: unlocking cross-border opportunities Christophe De Smet , Founder Garzini
- 12:30 Lunch
- 13:00 Speeddating
- Parallel track session 3 14:00
 - Beyond Compliance: Turning Accessibility into Advantage Thomas De Preter, Leap Forward
 - Case: Hoe innoveer je als gevestigde waarde in retail? Speaker to be confirmed, Colruyt
 - The hidden success factors of e-commerce Tatjana Raman, bpost
 - Going Global Without Tax Trouble: VAT Essentials for International Expansion Isabel Van den Dorpe, Refibo
- 14:45 Parallel track session 4
 - Engaging Gen Z: How webshops can stand out Jasper Dockx, Twaalfde Man
 - How argentic Al transforms E-commerce: From Customer Experience to Internal Processes Thomas van Manen, CM.com
 - Inside the Mind of Belgian Online Shoppers: Unveiling Attitudes and Expectations Kiana Vanbuel & Okke Crijns, Gfk
 - Case: Boost your global expansion with the power of retail media? Speaker to be confirmed, Danone
- 15:30 Closing keynote by Peter Hinssen: "How to leverage uncertainty in the never normal"
- 16:30 Networking

